

Workshop Supervisor - Hino

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Company: IPAMS

Location: Qatar

Category: other-general

REMINDER: WE WILL ONLY RESPOND TO YOU IF YOUR CURRENT EXPERIENCE, INDUSTRY AND QUALIFICATIONS MATCH THE REQUIREMENTS OF OUR PRINCIPALS/EMPLOYERS

Qualifications:

Bachelor's Degree in Electrical/Mechanical Engineering

6+ years of experience in a supervisory level in same trade

Computer Skills: M.S. Windows, M.S. Office (M.S. Word), Dealership Management Systems (Preferred Oracle)

Language Skills: English Indian or Arabic

Previous experience in well reputed Trucks Agencies (Hino-Renault-Mercedes-Mitsubishi).

Must be familiar with the GCC market

Task Description:

Monitor Customer Service levels and provide effective support to Parts and Sales

Describe and assess Service Department market potential and revenue forecasts

Establish, implement and regularly review the training programs for all productive and non-

productive staff to ensure the progressive development of all Service personnel

Utilize monthly management accounts to monitor and control profitability and productivity of the Service Department, including monitoring workshop efficiency, debtors and working capital

Sending Monthly Reports related to Service Sales to Direct Manager and Hino Middle east.

Regular Visitation to Customers.

Plan, Publish, and execute seasonal service campaigns.

Keep an updated list for Hino Sold vehicles in local market

Segmentation for customer according to Their visits to workshop

Process warranty claims

Follow specified systems, processes and procedures, implemented in the workplace, to ensure compliance with legal, regulatory, and other requirements/standards

Work safely at all times, protecting the health and safety of everyone in the workplace.

Your application is valid for 6 months from your initial submission and we will not keep record in compliance with the Data Privacy Act of 2012 (Republic Act 10173) and its Implementing Rules and Regulations (IRR) as enforced by the National Privacy Commission. However, it should not stop you for applying for our job openings abroad. For more information about IPAMS Data Privacy Policy, click -

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