Qatar Jobs Expertini®

Service Advisor

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Company: Elite

Location: Qatar

Category: other-general

Our clients a leading a big automotive company, They are looking to hire a Body shop Adviser

Position: Service Advisor

Salary: Basic: QR 5000 - 10000 + other benefits*

Location: Qatar

Note: Must know the Arabic Language

Role and Responsibility:

- Greeting customers and directing them to available mechanics.
- Consulting with mechanics regarding necessary repairs and possible alternatives to expensive repairs.
- Using your knowledge of our products and services to sell or provide in-depth information about available parts and service options to customers.
- Answering questions about service outcomes and scheduling and booking appointments, vehicle drop-off, and vehicle pick-up.
- Providing customers with information and advice on warranty protections, potential cost savings, and the advantages of trading in versus fixing their car.

- Managing and overseeing the dealership's workflow and schedule.
- Calling customers to advise them about service changes or car pick-up times.
- Maintaining positive customer relationships to ensure repeat business.
- Ensuring all details on services rendered and costs are related to customers and processing their payments.
- Liaising with service technicians about parts ordering and ensuring parts are available when needed.

Please share your cv on [HIDDEN TEXT]

Kind regards,

Yemima | Sr Recruitment Specialist

a: ELITE HR SOLUTIONS

7286971780

e: [HIDDEN TEXT] | w: www.elitehrsolutions.in

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