

ELP & Repairs Demand Management Manager

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Company: Tanqeeb

Location: Qatar

Category: other-general

The Post holder will report to the Qatar Head of Supply Chain for the Supply Services Operations Service and will be responsible for meeting agreed KPIs and availability output on a daily basis for all ML2 ML4 assets on base through the Depth Bays to meet operational requirements. Repair Strategy Optimisation - will review the as-designed MPol and suggest amendments based on contracted Customer requirements and value for money. This will involve supplier negotiations and engineering change. Maintain Supply Chain Data quality, manage the movement and quality assurance of all assets within Maintenix through the ELP including Part M inspection and the expedient resolution of all quarantined items. The Upgrade & Modifications Management service - will co-ordinate and control all Customer upgrade assets through the Supply Services in line with agreed modification plans and individual Customer constraints. The post holder will be responsible for building and maintaining excellent working relationships with both the on base depth bays, ML4 order book service Manager, IMS Business Support manager and CAMO Data Integrity Manager in addition to the Customer organisation for the optimisation of repairable assets on base. Furthermore, they will be responsible for ensuring that the allocated resource has appropriate skills, is motivated, effective and at all times complies with Safety, Quality and other internal and external regulations. Core Activity Performance Management Provide effective leadership of repairs management activities by setting targets in line with contractual & business requirements, monitoring & reviewing progress and achievement ensuring trends are identified and enacted upon that may impact on continuing airworthiness or contractual KPIs. Resolve and escalate issues as appropriate Completion of activities Ensure all repairs

management activities and transactions are appropriately documented and records maintained on relevant systems (IT / paper based). Responsible for the continuous development of activities including facilitation and management of reviews. Optimisation of on base repairs through the Depth Bays and efficient management of ML4 assets to meet the operational requirement of the contract to support operational flying requirements and the capability of the bay, planning and forecasting bay throughput to maintain serviceable assets in stock. Safety Management System Thorough knowledge of human factors, error management, risk and safety management, within a CAO environment, together with undertaking proactive hazard analysis and mitigation. Ensure the direction and objectives of ELP Repairs management resource align with the overall Business and project objectives meeting any contractual requirements/key performance indicators Provide leadership and direction to the ELP Repairs management team in order to deliver agreed deliverables. Influence on direction also extends to customers, service providers and partnerships. Performance management of the ELP Repairs management team to ensure that total performance is achieved. Provide support in all contracts and Supply Chain sourcing decisions to ensure that the correct decision is made that best meets business requirements. Liaison with (and provide specialist advice and guidance to) inventory planning, procurement, engineering, finance and line/bay maintenance in order to overcome supply and demand problems. Liaison also extends to service providers and partners. Analysis and interpretation of usage and transaction data to identify repetitive problems and inform appropriate stakeholders and where appropriate support the implementation of any corrective action. Facilitate alternative solutions for urgent requirements. Facilitate the progression and hastening of urgently required items Provide supervision and coordination for a team; ensure that team members are fully motivated, trained, capable and able to generate work output of a quality to meet all requirements of the business, customer and contract. Ensure that all team members are fully deployed and that the work of the team is completed on time, to schedule and achieve quality requirements. Ensure that department procedures and process are in place and adopted to ensure safe working and safe working conditions for all staff. Key Accountabilities Ensure both internal and external customers receive the level of service expected of business KPIs; specifically the QAF Typhoon Fleet receives what they need on time and to the highest quality Monitor performance of the Bays. Support the identification and acceptance of alternate vendors as required Conduct analysis and interpretation of Supply Chain data to identify repetitive problems and inform appropriate stakeholders. Where appropriate, support the implementation of any corrective

action Requirements Requires knowledge of a Continuing Airworthiness Organisation (CAO), Supply Chain operations tools and techniques, protocols and procedures. Continuous improvement, capability development and sustainment are also an integral part of the role. Has stakeholder management skills and maintains relationships throughout the CAO and Supply Chain (. Maintenance, Engineering, Procurement, and Finance). These relationships also extend to customer, partner and supplier organisations. Requires a good knowledge of SC accounting systems (Maintenix) and associated processes and procedures including the CAMO requirements in the management of hardware. Requires an understanding of how BAE Systems operates and how the role fits within this. The ability to set direction and manage change in accordance with both internal and external requirements. Requires excellent analysis and planning skills along with excellent relationship building and problem solving skills, able to utilise appropriate IT systems. Understands how to capture requirements and interpret these in order to set realistic plans and targets and have the ability to manage change to these plans and targets. Good Project Management skills across LCM, planning, budget control, risk and opportunity management, communications, Company Industry

Consulting

Management Consulting

Advisory Services

Department / Functional Area Keywords

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